Quality Improvement Digest Apr/May 2019

A selection of research articles on the topic of quality improvement

How not to waste a crisis: a qualitative study of problem definition and its consequences in three hospitals
M Dixon-Woods
Journal of Health Services Research & Policy [published March 2019]

Supporting a hospital in difficulty: experience of a "buddying" agreement to implement a new medical pathway
R Leach
Future Hospital [published February 2019]

What words convey: the potential for patient narratives to inform quality improvement
R Grob
Milbank Quarterly [published February 2019]

Service delivery models to maximize quality of life for older people at the end of life: a rapid review
C Evans
Milbank Quarterly [published March 2019]

Measuring outcomes in quality improvement education: success is in the eye of the beholder
J Myers
BMJ Quality & Safety [published March 2019]

Impact of Gp gatekeeping on quality of care, and health outcomes, use and expenditure: a systematic review
P Sripa
British Journal of General Practice [published March 2019]

Can shared leadership enhance clinical team management? a systematic review
L Aufegger
Leadership in Health Services [published March 2019]

Trends in NHS complaint handling: the toxic cocktail still exists
John Tingle
British Journal of Nursing [published March 2019]

**Implications of interprofessional primary care team characteristics for health services and patient outcomes: a systematic review with narrative synthesis**
S Price

Health Policy [published March 2019]

**Healthcare scandals and the failings of doctors: do official inquiries hold the profession to account?**
R Mannion

Journal of Health Organization and Management [published March 2019]