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**Source:** Journal of Hospital Medicine  
**Author:** J Boyd  
**Reference:** August 2017

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**Author:** I Ganguli  
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**Author:** M Marshall  
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**Author:** P Pronovost  
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**Author**: J Lagoo  
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**Author:** M Michaelson

**Reference:** August 2017

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**Author:** C Downey

**Reference:** November 2017

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**Author:** B Pearson

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**Author:** M Omura

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**Source:** Quality Management in Health Care

**Author:** G Silvera

**Reference:** Oct/Dec 2017
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Author: J Gutberg
Reference: August 2017

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Author: K O'Leary
Reference: November 2017

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